

## **TOUR REQUIREMENTS on BOXTOUR**

### **1. Content of Domestic Tour Requirements**

This Domestic Tour Requirements(hereafter, “Tour Requirements”) is the part of Article 12, paragraph 4&5 of Travel Agency Law in Japan and the part of Article 1, paragraph 2 of contract of Planned travel in application type and Article 1, paragraph 2 of contract of Planned travel in incoming order type of Standard Travel Agency Agreement approved by Ministry of Land, Infrastructure, Transport and Tourism.

### **2. Agreement of Domestic Tour in Japan**

BOXTOUR Co. Ltd.(hereafter, “BOXTOUR”) is solely responsible for domestic tours which BOXTOUR plans and conducts. The name of BOXTOUR is clearly stated also on its website. Applicant who attends the tours is supposed to conclude the Domestic Tour Agreement (hereafter, “Tour Agreement”) with BOXTOUR.

### **3. Application and conclusion of Tour Agreement**

- 1) Specified application form should be submitted with application fee. Application fee is appropriated for the part of tour cost and cancellation fee, etc.
- 2) BOXTOUR accepts the application on its website, by e-mail or by other communication methods. In these cases, Tour Agreement is not concluded until the application fee is paid.
- 3) Tour Agreement is concluded when BOXGTOUR receives the application fee(all or the part of the tour cost).and agrees its conclusion.

### **4. Requirements for application**

Application to the tours planned for the specified customer group or the tours having the specific purposes could be rejected when the conditions, such as age, qualification, or skill, etc. do not match the requirements which BOXTOUR specifies.

Application would be rejected when applicant is turned out to be a member of organized crime groups or antisocial organizations(hereafter, “Antisocial groups”), or the one related to Antisocial groups.

Any individual plan or action not on the tour plan, according to participant’s convenience,  
Is not acceptable.

BOXTOUR would refuse participation of the applicant who could cause trouble to other participants, or could disturb the smooth operation of group tour.

BOXTOUR would refuse the application for our business or operational reasons.

## **5. Tour fee**

Applicant should check the fee of each tour on the website.

## **6. Costs included in Tour fee**

Play fee of the golf course and return trip by bus from and to Tokyo

## **7. Costs not included in Tour fee**

- 1) Rental goods(clubs, shoes, etc.) –Application for rental goods is accepted separately.
- 2) Consumable goods(balls, tees, gloves, etc.)
- 3) Lunch -Lunch should be paid after the round at the golf course.

## **8. Additional costs**

The followings are available by additional payment.

- 1) Rental goods(clus, shoes, etc.)
- 2) Consumable goods(balls, tees, gloves, etc.)

## **9. Alternation of Applicant**

Applicant can transfer the contractual status to the other person by getting BOXTOUR's advance approval. This transfer comes into effect when BOXTOUR accepts it, then the person who takes over the contractual status succeeds all of the rights and duties relating to Tour Agreement.

## **10. Cancellation fee**

The following cancellation fee is charged when the applicant cancels the application after conclusion of Tour Agreement.

- 1) Free until 7 days from the previous day of start date of the tour
- 2) 2,000 Yen between 3 days to 6 days before the previous day of start date of the tour
- 3) 50% of Application fee is refunded when cancellation is made two days before or on the previous day of the start date of the tour.
- 4) No refund is made when the cancellation is made on the start day of the tour or in case of non-appearance.

\* Cancellation dates are on Japan time.

## **11 Cancellation of Tour Agreement**

- 1) Cancellation by Applicant

Applicant can cancel the concluded Tour Agreement anytime by payment of specified cancellation fee. Cancellation request can be accepted only during business hours of BOXTOUR's office.

## 2) Cancellation by BOXTOUR

- (1) BOXTOUR could cancel Tour Agreement with the applicant who does not pay the tour fee by the appointed day. In this case prescribed cancellation fee is charged to the applicant
- (2) BOXTOUR could cancel Tour Agreement with the applicant in the following cases:
  - a) It has become apparent that the applicant does not satisfy the conditions, such as gender, age, qualification, or skill, etc., clearly indicated in advance.
  - b) It turned out that the applicant belongs to Antisocial groups.
  - c) It has been recognized that the applicant is difficult to complete the tour due to illness or any other reason.
  - d) It has been recognized that the applicant would cause trouble to other participants, or disturb the smooth operation of group tour.
  - e) Number of the participant does not reach minimum passenger count specified in Tour Agreement. In this case, the applicants are notified of cancellation of the tour by 7 days prior to the start date of the tour (not one-day tour) or until 3 days prior to the date of one-day tour.
  - f) Tour fee can not be received due to expiration of Credit Card or Credit Card company's agreement
  - g) Safe and smooth execution of the tour according to the tour plan described on Tour Agreement has become impossible due to the happenings outside our company's control, such as halt of various travel services (transportation, accommodation, etc.), natural disaster, war, riot, or order by government offices.  
Or it is highly possible that safe and smooth execution of the tour will become be disturbed by any of the above happenings.
  - h) Applicant has asked for extraordinary burden beyond reasonable level concerning the contents of Tour Agreement.

In case that the participant drops out of the tour for personal reasons, it is regarded as waiver of rights and no refund is made. Our company reserved the right to claim compensation for the loss to the participant if such action costs us any loss.

## **12. Refund of tour fee**

Refund is made within 14 days from the next day of the cancellation date when refund becomes necessary in the case of cancellation as referred to in paragraph 11 & 12.

### **13. Method of refund and Handling charge of refund**

The amount with 5% deduction as handling fee is refunded when the payment is made by Credit Card, Pay Pal or Amazon. Pay via the same method used for the payment.

\*No refund except Tour fee is made in the case when the golf course is closed.

### **14. Our responsibility and disclaimer**

- 1) BXTOUR will provide compensation for damages caused by BOXTOUR or by the person appointed by BOXTOUR concerning performance of Tour Agreement for Planned travel in application type.. This compensation is made only if the damage is notified to BOXTOUR within 2 years from the next day of the date when the damage occurred.
- 2) BOXTOUR is not supposed to take responsibility for the damage caused by the followings:
  - a) Cancellation or plan change of the tour caused by natural disaster, war or riot
  - b) Accident or fire at facilities of transportation or accommodation
  - c) Halt of services by transportation, accommodation, etc. and cancellation or plan change of the tour caused by this reason
  - d) Order by government offices or isolation by epidemic and cancellation or plan change of the tour caused by these reasons
  - e) Accident during free action
  - f) Food poisoning
  - g) Theft
  - h) Delay, interruption, change of schedule or route modification by transportation and plan change of the tour or shortening of the time spent on the destination caused by these reasons

### **15. Responsibility of participant**

BOXTOUR will file a claim for damages caused by the participant's misstep intentionally or unintentionally, by participant's behavior against laws & regulations or public policy, or by failure of compliance with Tour Agreement.

### **16. Travel insurance**

BOXTOUR's tour fee does not include travel insurance. BOXTOUR recommends all of the participants to sign up travel insurance covering cost of urgent treatment for injury or illness before departure of the tour.

### **17. Handling of personal information**

Personal data will be used only for arrangement of the tour applied by the participant and

for the contact to the participant.

### **18. Other issues**

- 1) The expenses incurred as mentioned below should be born by the participant.  
personal shopping, expenses for special requests to the staff, expenses to take care of participant's injury or illness, expenses for search and collection of lost items due to participant's carelessness, expenses by arrangement for participant's individual action
- 2) No refund is made for participant's cancellation of the round according to participant's convenience or due to bad weather .
- 3) Tour Agreement between BOXTOUR and the participant is under Japanese domestic law.
- 4) All the issues incurred by Tour Agreement or issues not mentioned on Tour Agreement should be resolved amicably.

Original Tour Agreement is written in Japanese, so the Japanese version has a priority to application if there is any discrepancy between Japanese version and English version.